

THE HOMEOWNER'S GUIDE:

SLABS BY DESIGN / SET IN STEEL - WARRANTY DETAILS

12-Month Limited Warranty: Custom Polished Concrete

This document outlines the care requirements and warranty coverage for your custom polished concrete product. To maintain the integrity and aesthetic of your piece, please adhere to the following guidelines.

1. Structural Warranty

We provide a **12-month structural warranty** from the date of delivery/installation. This covers:

- Major structural cracking (excluding hairline shrinkage cracks, which are inherent to concrete).
- Delamination or structural failure of the concrete matrix.

2. Surface Protection & Staining

Your product is treated with a high-performance sealer; however, concrete is porous. To prevent permanent damage:

- **Immediate Cleanup:** Do not leave **acids (lemon, vinegar), oils, red wine, or beetroot** on the surface. Wipe spills immediately to avoid etching or staining the sealer.
- **Scratch Prevention:** Avoid dragging sharp or heavy objects across the surface. Scratches can compromise the sealer, allowing dirt and liquids to penetrate the concrete.

3. Cleaning & Maintenance

Improper cleaning will void the warranty and degrade the finish.

- **Approved:** Use only a pH-neutral cleaner and warm water.
- **Prohibited:** Do not use abrasive pads, scouring powders, or harsh chemicals.
- **Essential Oils:** Avoid cleaners containing **essential oils**, as these can cause chemical reactions that lift or cloud the sealer.

Warranty Exclusions

This warranty does **not** cover:

- Staining or etching caused by acidic, oily, or highly pigmented foods/liquids.
- Scratches, chips, or impact damage from daily use.
- Damage resulting from the use of non-pH-neutral or oil-based cleaners.
- Natural variations in color, aggregate distribution, and "pinholes" typical of handcrafted concrete.

Note: Proper care ensures your concrete remains a focal point for years to come. When in doubt, use a soft microfiber cloth and pH-neutral soap.

Suitable Cleaning Products:

- Soft clean cloth and warm water
- Windex
- PH neutral cleaner such as Hillmark Stone Kleen and Protect - Marble, Granite & Reconstituted Stone 3 in 1 cleaner (Anti-bacterial and PH neutral)
- DO NOT USE cleaning products with essential oils



SMDS for Hillmark Stone Kleen and Protect and Windex:

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NON-Hazardous, NON-Dangerous Goods

1. MATERIAL AND SUPPLY COMPANY IDENTIFICATION

Product name: HILLMARK STONE KLEEN & PROTECT

Synonyms	ProductCode	Bar Code
Hillmark Stone Kleen & Protect 375ML	931159700586801	9311597005868
Stone Kleen & Protect H74 375ML SFP	931159700586802	9311597005868

Recommended use: Cleaning stone benchtops

Supplier: Selleys, a division of DuluxGroup (New Zealand) Pty Ltd
Company No.: 55 133 404 118 / Co. 2355191
Street Address: 150 Hutt Park Road
Lower Hutt
New Zealand
Telephone: 0800 735 539

Emergency Telephone number: Australia – 1800 033 111 New Zealand – 0800 734 607

2. HAZARDS IDENTIFICATION

Based on available information, this material is not classified as hazardous according to criteria of EPA New Zealand.

DANGEROUS GOOD CLASSIFICATION

Not classified as Dangerous Goods by the criteria of the "Australian Code for the Transport of Dangerous Goods by Road & Rail" and the "New Zealand NZS5433: Transport of Dangerous Goods on Land".

3. COMPOSITION INFORMATION

CHEMICAL ENTITY	CAS NO	PROPORTION
Ingredients determined to be non-hazardous or below reporting limits		100 % (w/w)
		100%

4. FIRST AID MEASURES

If poisoning occurs, contact a doctor or Poisons Information Centre (Phone Australia 131 126, New Zealand 0800 764 766).

Inhalation: Remove victim from exposure - avoid becoming a casualty. Remove contaminated clothing and loosen remaining clothing. Allow patient to assume most comfortable position and keep warm. Keep at rest until fully recovered. Seek medical advice if effects persist.

Skin Contact: If skin or hair contact occurs, remove contaminated clothing and flush skin and hair with running water. If swelling, redness, blistering or irritation occurs seek medical assistance.

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Eye contact: If in eyes wash out immediately with water. In all cases of eye contamination it is a sensible precaution to seek medical advice.

Ingestion: Rinse mouth with water. If swallowed, do NOT induce vomiting. Give a glass of water to drink. Never give anything by the mouth to an unconscious patient. If vomiting occurs give further water. Seek medical advice.

PPE for First Aiders: Wear safety shoes, overalls, gloves, safety glasses. Available information suggests that gloves made from nitrile rubber should be suitable for intermittent contact. However, due to variations in glove construction and local conditions, the user should make a final assessment. Always wash hands before smoking, eating, drinking or using the toilet. Wash contaminated clothing and other protective equipment before storing or re-using.

Notes to physician: Treat symptomatically.

5. FIRE FIGHTING MEASURES

Hazchem Code: Not applicable.

Suitable extinguishing media: If material is involved in a fire use water fog (or if unavailable fine water spray), alcohol resistant foam, standard foam, dry agent (carbon dioxide, dry chemical powder).

Specific hazards: Non-combustible material.

Fire fighting further advice: Not combustible, however following evaporation of aqueous component residual material can burn if ignited.

6. ACCIDENTAL RELEASE MEASURES

SMALL SPILLS

Wear protective equipment to prevent skin and eye contamination. Avoid inhalation of vapours or dust. Wipe up with absorbent (clean rag or paper towels). Collect and seal in properly labelled containers or drums for disposal.

LARGE SPILLS

Clear area of all unprotected personnel. Slippery when spilt. Avoid accidents, clean up immediately. Wear protective equipment to prevent skin and eye contamination and the inhalation of vapours. Work up wind or increase ventilation. Contain - prevent run off into drains and waterways. Use absorbent (soil, sand or other inert material). Collect and seal in properly labelled containers or drums for disposal. If contamination of crops, sewers or waterways has occurred advise local emergency services.

Dangerous Goods - Initial Emergency Response Guide No: Not applicable

7. HANDLING AND STORAGE

Handling: Avoid eye contact and repeated or prolonged skin contact. Avoid inhalation of vapour, mist or aerosols.

Storage: Store in a cool, dry, well-ventilated place and out of direct sunlight. Store away from foodstuffs. Store away from incompatible materials described in Section 10. Store away from sources of heat and/or ignition. Keep container standing upright. Keep containers closed when not in use - check regularly for leaks.

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8. EXPOSURE CONTROLS / PERSONAL PROTECTION

National occupational exposure limits: No value assigned for this specific material by WorkSafe New Zealand.

Biological Limit Values: As per the WorkSafe New Zealand the ingredients in this material do not have a Biological Limit Allocated.

Engineering Measures: Natural ventilation should be adequate under normal use conditions..

Personal Protection Equipment: SAFETY SHOES, OVERALLS, GLOVES, SAFETY GLASSES.

Wear safety shoes, overalls, gloves, safety glasses. Available information suggests that gloves made from nitrile rubber should be suitable for intermittent contact. However, due to variations in glove construction and local conditions, the user should make a final assessment. Always wash hands before smoking, eating, drinking or using the toilet. Wash contaminated clothing and other protective equipment before storing or re-using.

Hygiene measures: Keep away from food, drink and animal feeding stuffs. When using do not eat, drink or smoke. Wash hands prior to eating, drinking or smoking. Avoid contact with clothing. Avoid eye contact and repeated or prolonged skin contact. Avoid inhalation of vapour, mist or aerosols. Ensure that eyewash stations and safety showers are close to the workstation location.

9. PHYSICAL AND CHEMICAL PROPERTIES

Form:	Liquid
Colour:	White opaque
Odour:	Citrus
Solubility:	N Av
Specific Gravity:	0.97
Relative Vapour Density (air=1):	>1
Vapour Pressure (20 °C):	N Av
Flash Point (°C):	N App
Flammability Limits (%):	N App
Autoignition Temperature (°C):	N Av
Melting Point/Range (°C):	N Av
Boiling Point/Range (°C):	N Av
Decomposition Point (°C):	N Av
pH:	N Av
Viscosity:	N Av
Total VOC (g/Litre):	N Av

(Typical values only - consult specification sheet)

N Av = Not available, N App = Not applicable

10. STABILITY AND REACTIVITY

Chemical stability: This material is thermally stable when stored and used as directed.

Conditions to avoid: Elevated temperatures and sources of ignition.

Incompatible materials: Oxidising agents.

Hazardous decomposition products: Oxides of carbon and nitrogen, smoke and other toxic fumes.

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Hazardous reactions: No known hazardous reactions.

11. TOXICOLOGICAL INFORMATION

No adverse health effects expected if the product is handled in accordance with this Safety Data Sheet and the product label. Symptoms or effects that may arise if the product is mishandled and overexposure occurs are:

Acute Effects

Inhalation: Material may be an irritant to mucous membranes and respiratory tract.

Skin contact: Contact with skin may result in irritation.

Ingestion: Swallowing can result in nausea, vomiting and irritation of the gastrointestinal tract.

Eye contact: May be an eye irritant.

Acute toxicity

Inhalation: This material has been classified as non-hazardous. Acute toxicity estimate (based on ingredients): LC50 > 20.0 mg/L for vapours or LC50 > 5.0 mg/L for dust and mist or LC50 > 5,000 ppm gas

Skin contact: This material has been classified as non-hazardous. Acute toxicity estimate (based on ingredients): >5,000 mg/Kg bw

Ingestion: This material has been classified as non-hazardous. Acute toxicity estimate (based on ingredients): >5,000 mg/Kg bw

Corrosion/Irritancy: Eye: this material has been classified as not corrosive or irritating to eyes. Skin: this material has been classified as not corrosive or irritating to skin.

Sensitisation: Inhalation: this material has been classified as not a respiratory sensitiser. Skin: this material has been classified as not a skin sensitiser.

Aspiration hazard: This material has been classified as non-hazardous.

Specific target organ toxicity (single exposure): This material has been classified as non-hazardous.

Chronic Toxicity

Mutagenicity: This material has been classified as non-hazardous.

Carcinogenicity: This material has been classified as non-hazardous.

Reproductive toxicity (including via lactation):

This material has been classified as non-hazardous.

Specific target organ toxicity (repeat exposure): This material has been classified as non-hazardous.

12. ECOLOGICAL INFORMATION

Avoid contaminating waterways.

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Acute aquatic hazard: This material has been classified as non-hazardous. Acute toxicity estimate (based on ingredients): >100 mg/L

Long-term aquatic hazard: This material has been classified as non-hazardous. Non-rapidly or rapidly degradable substance for which there are adequate chronic toxicity data available OR in the absence of chronic toxicity data, Acute toxicity estimate (based on ingredients): >100 mg/L, where the substance is not rapidly degradable and/or BCF < 500 and/or log Kow < 4.

Ecotoxicity in the soil environment: This material has been classified as non-hazardous.

Ecotoxicity to terrestrial vertebrates: This material has been classified as non-hazardous.

Ecotoxicity to terrestrial invertebrates: This material has been classified as non-hazardous.

Ecotoxicity: No information available.

Persistence and degradability: No information available.

Bioaccumulative potential: No information available.

Mobility: No information available.

13. DISPOSAL CONSIDERATIONS

Persons conducting disposal, recycling or reclamation activities should ensure that appropriate personal protection equipment is used, see "Section 8. Exposure Controls and Personal Protection" of this SDS. If possible material and its container should be recycled. If material or container cannot be recycled, dispose in accordance with local, regional, national and international Regulations.

14. TRANSPORT INFORMATION

ROAD AND RAIL TRANSPORT

Not classified as Dangerous Goods by the criteria of the "Australian Code for the Transport of Dangerous Goods by Road & Rail" and the "New Zealand NZS5433: Transport of Dangerous Goods on Land".

MARINE TRANSPORT

Not classified as Dangerous Goods by the criteria of the International Maritime Dangerous Goods Code (IMDG Code) for transport by sea.

AIR TRANSPORT

Not classified as Dangerous Goods by the criteria of the International Air Transport Association (IATA) Dangerous Goods Regulations for transport by air.

15. REGULATORY INFORMATION

This material is not subject to the following international agreements:

Montreal Protocol (Ozone depleting substances)
The Stockholm Convention (Persistent Organic Pollutants)
The Rotterdam Convention (Prior Informed Consent)
Basel Convention (Hazardous Waste)
International Convention for the Prevention of Pollution from Ships (MARPOL)

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This material/constituent(s) is covered by the following requirements:

- All components of this product are listed on or exempt from the New Zealand Inventory of Chemical (NZIoC).
- All components of this product are listed on or exempt from the Australian Inventory of Chemical Substances (AICS).

16. OTHER INFORMATION

Reason for issue: Revised

This Safety Data Sheet has been prepared by Chemical Data Services Pty Ltd (chemdata.com.au) on behalf of its client.

Safety Data Sheets are updated frequently. Please ensure that you have a current copy.

This SDS summarises at the date of issue our best knowledge of the health and safety hazard information of the product, and in particular how to safely handle and use the product in the workplace. Since DuluxGroup (Australia) Pty Ltd and DuluxGroup (New Zealand) Pty Ltd cannot anticipate or control the conditions under which the product may be used, each user must, prior to usage, review this SDS in the context of how the user intends to handle and use the product in the workplace.

If clarification or further information is needed to ensure that an appropriate assessment can be made, the user should contact this company.

Our responsibility for product as sold is subject to our standard terms and conditions, a copy of which is sent to our customers and is also available upon request.

Section: 1. PRODUCT AND COMPANY IDENTIFICATION

Product name : WINDEX

Other means of identification : Not applicable.

Recommended use : Glass Cleaner

Restrictions on use : Reserved for industrial and professional use.

Product dilution information : Product is sold ready to use.

Company : Ecolab New Zealand
2 Daniel Place
Te Rapa, Hamilton New Zealand
+64 7 958 2319

Emergency telephone : 0800 243 622 (0800 CHEMCALL)
number : +64 7 958 2372 (International)

Issuing date : 02.11.2022

Section: 2. HAZARDS IDENTIFICATION
GHS Classification

Serious eye damage/eye irritation : Category 2

GHS Label element

Hazard pictograms :



Signal Word : Warning

Hazard Statements : Causes serious eye irritation.

Precautionary Statements : **Prevention:**

Wash skin thoroughly after handling. Wear eye protection/face protection.

Response:

IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing. If eye irritation persists: Get medical advice/ attention.

Other hazards : None known.

Section: 3. COMPOSITION/INFORMATION ON INGREDIENTS

Pure substance/mixture : Mixture

Chemical Name	CAS-No.	Concentration: (%)
2-butoxyethanol	111-76-2	1 - 5

Section: 4. FIRST AID MEASURES

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In case of eye contact	: Rinse immediately with plenty of water, also under the eyelids, for at least 15 minutes. Remove contact lenses, if present and easy to do. Continue rinsing. Get medical attention.
In case of skin contact	: Rinse with plenty of water.
If swallowed	: Rinse mouth. Get medical attention if symptoms occur.
If inhaled	: Get medical attention if symptoms occur.
Protection of first-aiders	: If potential for exposure exists refer to Section 8 for specific personal protective equipment.
Notes to physician	: Treat symptomatically.
Most important symptoms and effects, both acute and delayed	: See Section 11 for more detailed information on health effects and symptoms.

Section: 5. FIREFIGHTING MEASURES

Suitable extinguishing media	: Use extinguishing measures that are appropriate to local circumstances and the surrounding environment.
Unsuitable extinguishing media	: None known.
Specific hazards during firefighting	: Not flammable or combustible.
Hazardous combustion products	
Special protective equipment for firefighters	: Decomposition products may include the following materials: Carbon oxides
Specific extinguishing methods	: Use personal protective equipment.
	: Fire residues and contaminated fire extinguishing water must be disposed of in accordance with local regulations. In the event of fire and/or explosion do not breathe fumes.

Section: 6. ACCIDENTAL RELEASE MEASURES

Personal precautions, protective equipment and emergency procedures	: Ensure clean-up is conducted by trained personnel only. Refer to protective measures listed in sections 7 and 8.
Environmental precautions	: Do not allow contact with soil, surface or ground water.
Methods and materials for containment and cleaning up	: Stop leak if safe to do so. Contain spillage, and then collect with non-combustible absorbent material, (e.g. sand, earth, diatomaceous earth, vermiculite) and place in container for disposal according to local / national regulations (see section 13). Flush away traces with water. For large spills, dike spilled material or otherwise contain material to ensure runoff does not reach a waterway.

Section: 7. HANDLING AND STORAGE

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- Advice on safe handling : Avoid contact with skin and eyes. Wash hands thoroughly after handling. In case of mechanical malfunction, or if in contact with unknown dilution of product, wear full Personal Protective Equipment (PPE).
- Conditions for safe storage : Keep out of reach of children. Keep container tightly closed. Store in suitable labeled containers.
- Storage temperature : 0 °C to 30 °C

Section: 8. EXPOSURE CONTROLS/PERSONAL PROTECTION

Components with workplace control parameters

Components	CAS-No.	Form of exposure	Permissible concentration	Basis
2-butoxyethanol	111-76-2	WES-TWA	25 ppm 121 mg/m3	NZ OEL

- Engineering measures : Good general ventilation should be sufficient to control worker exposure to airborne contaminants.

Personal protective equipment

- Eye protection : Safety glasses with side-shields
- Hand protection : No special protective equipment required.
- Skin protection : No special protective equipment required.
- Respiratory protection : Refer to AS/NZS 1715 and AS/NZS 1716 for selection, use and maintenance of respiratory protective equipment as applicable. When workers are facing concentrations above the exposure limit they must use appropriate certified respirators. An organic vapor cartridge may be used.
- Hygiene measures : Handle in accordance with good industrial hygiene and safety practice. Wash face, hands and any exposed skin thoroughly after handling.

Section: 9. PHYSICAL AND CHEMICAL PROPERTIES

- Appearance : liquid
- Colour : clear, light blue
- Odour : ammoniacal
- pH : 10.5 - 11.5, (100 %)
- Flash point : Not applicable., Does not sustain combustion.
- Odour Threshold : no data available
- Melting point/freezing point : no data available
- Initial boiling point and boiling range : no data available

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Evaporation rate : no data available :
Flammability (solid, gas) Not applicable. : no
Upper explosion limit data available : no
Lower explosion limit data available : no
Vapour pressure Relative data available : no
vapour density Relative data available : 0.98
density Water solubility - 1.0 : soluble : no
Solubility in other solvents data available : no
Partition coefficient: n-octanol/water data available
Auto-ignition temperature
Thermal decomposition : no data available
Viscosity, kinematic : no data available
Explosive properties : no data available
Oxidizing properties : no data available
Molecular weight : no data available
VOC : no data available
: no data available

Section: 10. STABILITY AND REACTIVITY

Reactivity : No dangerous reaction known under conditions of normal use.
Chemical stability : Stable under normal conditions.
Possibility of hazardous reactions : No dangerous reaction known under conditions of normal use.
Conditions to avoid : None known.
Incompatible materials : Acids
Hazardous decomposition products : In case of fire hazardous decomposition products may be produced such as:
Carbon oxides

Section: 11. TOXICOLOGICAL INFORMATION

Information on likely routes of exposure : Inhalation, Eye contact, Skin contact

Potential Health Effects

Eyes : Causes serious eye irritation.
Skin : Health injuries are not known or expected under normal use.
Ingestion : Health injuries are not known or expected under normal use.
Inhalation : Health injuries are not known or expected under normal use.

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Chronic Exposure : Health injuries are not known or expected under normal use.

Experience with human exposure

Eye contact Skin contact : Redness, Pain, Irritation : No

Ingestion Inhalation symptoms known or expected. : No

Toxicity Product symptoms known or expected. : No

Acute oral toxicity symptoms known or expected.

Acute inhalation toxicity

Acute dermal toxicity

Skin corrosion/irritation

Serious eye damage/eye irritation : Acute toxicity estimate : > 2,000 mg/kg

Respiratory or skin : no data available

sensitization : no data available

Carcinogenicity : no data available

Reproductive effects : Mild eye irritation

Germ cell mutagenicity : no data available

Teratogenicity : no data available

STOT - single exposure : no data available

STOT - repeated exposure : no data available

Aspiration toxicity : no data available

: no data available

: no data available

: no data available

: no data available

Section: 12. ECOLOGICAL INFORMATION

Toxicity

Environmental Effects : This product has no known ecotoxicological effects.

Product

Toxicity to fish : no data available

Toxicity to daphnia and other aquatic invertebrates : no data available

Toxicity to algae : no data available

Components

Toxicity to fish : 2-butoxyethanol
96 h LC50 Fish: > 100 mg/l

Components

Toxicity to algae : 2-butoxyethanol
72 h EC50 Aquatic Plant: 911 mg/l

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Persistence and degradability

Readily biodegradable.

Bioaccumulative potential

no data available

Mobility in soil

no data available

Other adverse effects

no data available

Section: 13. DISPOSAL CONSIDERATIONS

Disposal methods : Where possible recycling is preferred to disposal or incineration. If recycling is not practicable, dispose of contents/container in accordance with local regulations Dispose of in accordance with local and national regulations.

Disposal considerations : Dispose of as unused product. Empty containers should be taken to an approved waste handling site for recycling or disposal. Do not re-use empty containers. Dispose of in accordance with local, state, and federal regulations.

Section: 14. TRANSPORT INFORMATION

The shipper/consignor/sender is responsible to ensure that the packaging, labeling, and markings are in compliance with the selected mode of transport.

Land transport (NZ_DG)

Not dangerous goods

Sea transport (IMDG/IMO)

Not dangerous goods

Special precautions for user : None

Section: 15. REGULATORY INFORMATION

HSNO Approval Number : HSR002530

HSNO Group Standard : Cleaning Products (Subsidiary Hazard) Group Standard 2020

The components of this product are reported in the following inventories:

United States TSCA Inventory :

All substances listed as active on the TSCA inventory

Canadian Domestic Substances List (DSL) :

All components of this product are on the Canadian DSL.

Australia. Australian Industrial Chemicals Introduction Scheme (AICIS) :

On the inventory, or in compliance with the inventory

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New Zealand. Inventory of Chemicals (NZIoC), as published by ERMA New Zealand :

On the inventory, or in compliance with the inventory

Japan. ENCS - Existing and New Chemical Substances Inventory :

not determined

Korea. Korean Existing Chemicals Inventory (KECI) :

On the inventory, or in compliance with the inventory

Philippines Inventory of Chemicals and Chemical Substances (PICCS) :

On the inventory, or in compliance with the inventory

China Inventory of Existing Chemical Substances :

On the inventory, or in compliance with the inventory

Taiwan Chemical Substance Inventory :

On the inventory, or in compliance with the inventory

Section: 16. OTHER INFORMATION

Issuing date : 02.11.2022
Version : 1.1
Prepared by : Regulatory Affairs

REVISED INFORMATION: Significant changes to regulatory or health information for this revision is indicated by a bar in the left-hand margin of the SDS.

The information provided in this Safety Data Sheet is correct to the best of our knowledge, information and belief at the date of its publication. The information given is designed only as a guidance for safe handling, use, processing, storage, transportation, disposal and release and is not to be considered a warranty or quality specification. The information relates only to the specific material designated and may not be valid for such material used in combination with any other materials or in any process, unless specified in the text.